

Nunukuwarrin Yunti is the largest Aboriginal community controlled health service in South Australia. We offer a wide range of primary health, social and emotional wellbeing, health promotion, and health training and development services to Aboriginal and Torres Strait Islander people.

Our consulting hours

Wakefield Street Clinic

Monday 9:00am – 12:00pm

Tuesday to Friday 9:00am – 5:00pm

Brady Street Clinic

Monday Closed

Tuesday to Friday 9:00am – 5:00pm

Consultations are free

It is free for you to see a care provider at both of our clinics. All consultations are covered by Medicare.

Our **primary health care team** includes Aboriginal and non-Aboriginal **care providers**

- Aboriginal Health Workers & Practitioners
- General Practitioners & GP Registrars
- Nurses
- Dental Program
- Allied health professionals
- Visiting medical specialists

Services we provide*

- Health screening & health checks
- Primary health care (GP care)
- Chronic conditions management, including care plans & medication management plans
- Mental health care & clinical care coordination
- Dental, including extractions, fillings, root canal therapy, oral hygiene instruction & advice, dental x-rays, check-up & treatment plans
- Immunisations, including Flu vax
- Renal physician, Endocrinology, Infectious Diseases, Gynaecology,
- Physiotherapy, podiatry, dietitian services & diabetes education
- Acupuncture

If you are referred to a care provider outside Nunukuwarrin Yunti, we will try to make sure their fees are covered by Medicare.

How we manage the privacy of your personal information

Any information that you share with us is kept in a secure place. We are legally required to keep your information confidential.

If you would like to know more about our privacy policy, you can read our 'Privacy of your Information' brochure. The brochure is available at both our clinics, and on our website www.nunku.org.au

In an emergency

In case of emergency, call 000 immediately.

After hours care

Health Direct has an after-hours GP helpline that will let you speak with a GP for medical assessment and advice.

If you need medical advice outside our consulting hours, you can call Health Direct Australia on 1800 022 222.

Care required outside our consulting hours is delivered through National Home Doctor Service. You can call them on 13SICK (13 74 25).

The service is free to you – all clients are bulk billed, which means the cost is covered by Medicare.

You will need to provide:

- Your Medicare card number
- The name of your care provider at Nunukuwarrin Yunti

National Home Doctor Service will write to your care provider with information about the service they gave you.

This is so your care provider can contact you for follow up if necessary, and so that we can ensure your personal health record is kept up to date.

***Not all services available at Brady St**

Contacting your care provider

You can enquire about your health care at any time during consulting hours. As we have many clients, your care provider may be with someone else and unavailable to speak with you at that time. In this case, we will make sure they call you back as soon as possible. If the matter is urgent, we will find another care provider that will be able to help you. Unfortunately, we cannot send any medical information to you by email.

How to give us feedback or make a complaint

We are always looking for new ways to improve our services and make sure that our clients receive the best care every time. If you have a suggestion, or are unhappy with a service, you can ask our staff for a 'Feedback' or 'Complaints' form.

If you would like more information on our feedback and complaints process, you can read our 'Client Complaints & Feedback' brochure. The brochure is available at both our clinics, and on our website

www.nunku.org.au

*Not all services available at all sites, please contact us on 08 8406 1600 for more information.

CONTACT US AT

182-190 Wakefield Street, Adelaide

Tel: (08) 8406 1600
Fax Clinic: (08) 8223 7658
Fax Centre & Link-Up: (08) 8232 0949
Office Hours:
Mon-Fri 9.00-5.00pm



28-30 Brady St, Elizabeth Downs

Tel: (08) 8254 5300
Fax: (08) 8254 9182
Office Hours:
Tues-Fri 9.00-5.00pm



80 South Terrace, Adelaide

Tel: (08) 8168 8300
Fax: (08) 8212 6777
Office Hours:
Mon-Fri 9.00-5.00pm



94 Grand Junction Road, Kilburn

Tel: (08) 8406 1600
Fax: (08) 8169 7210
Office Hours:
Mon-Fri 9.00-5.00pm



141 Henley Beach Road, Mile End

Tel: (08) 8150 5000
Fax: (08) 8150 5080
Office Hours:
Mon-Fri 9.00-5.00pm



17 Beach Road, Christies Beach

Tel: (08) 8392 3500
Fax: (08) 8392 3500
Office Hours:
Mon-Fri 9.00-5.00pm



CLINIC INFORMATION FOR CLIENTS