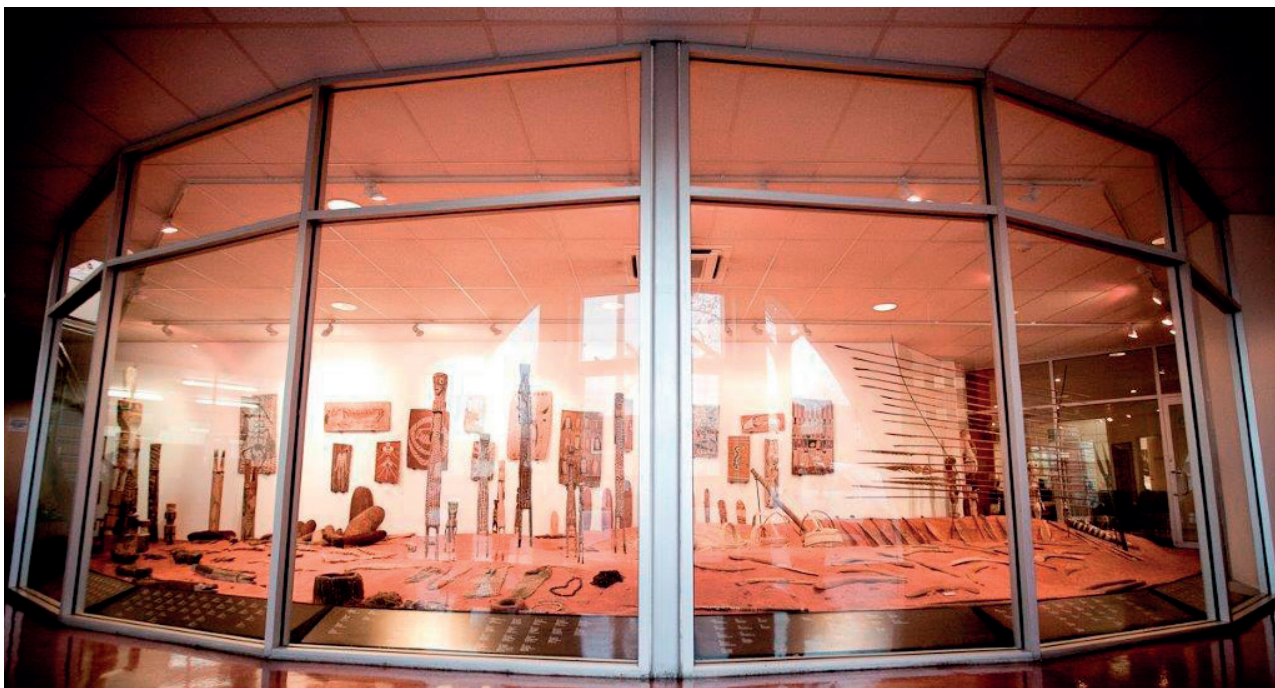


Nunkuwarrin Yunti
of South Australia Inc.

STRATEGIC DIRECTIONS 2019-2024

Because of Her we Can





Nunkuwarrin Yunti has been the leader in delivery of Community Based Aboriginal Health in Adelaide for over 45 years.

With solid Community and Organisational foundations, we are committed to further leading the way in improving and sustaining the health and wellbeing of the local Aboriginal community.

This aspiration is not without significant challenges given the state of health disparities and negative social forces that act against good health and wellbeing.

This plan informs our way forward in meeting the vision of the founding Elders, and invites

others committed to address past injustices and to reinstate the proper place of a strong and healthy Aboriginal community to join us in this journey.

The Board and Senior Management are proud to present the 2019-2024 Strategic Plan which outlines the priorities for the ongoing health and cultural journey towards a Strong, Connected and Aspirational community.

Allan Jones Chairperson
Vicki Anne Holmes CEO

Our Vision

To continue to lead the way in the design and delivery of contemporary culturally based health and social and emotional wellbeing services to build a healthy Aboriginal and Torres Strait Islander community.

Our Purpose

1. To provide a diverse range of services and programs within the Adelaide metropolitan region of South Australia dedicated to improving the physical, social and emotional wellbeing, spiritual, cultural and mental health of traditional, rural and urban Aboriginal and Torres Strait Islander people.
2. To work cooperatively with other health service providers to respond to and assist with delivering services to traditional, rural and urban Aboriginal and Torres Strait Islander people as their circumstances warrant.
3. To promote healthy lifestyle choices amongst Aboriginal and Torres Strait Islander people who utilise the service and to the broader Aboriginal community.
4. To reduce the incidence of premature death and chronic disease amongst the Aboriginal and Torres Strait Islander community of South Australia.
5. To contribute to the development of a skilled workforce in Aboriginal health.
6. To assist Aboriginal and Torres Strait Islander people separated from their families under past laws, practices and policies of Australian governments, to undertake family tracing and reunion activities.
7. To promote dedicated and culturally appropriate service responses to the Aboriginal and Torres Strait Islander community from mainstream services.





Jessica Wanganeen



Allan Jones
Chairperson



Donna Robb

**MEMBERS
OF THE BOARD**
Nunkuwarrin Yunti of
South Australia Inc.



Jeffrey Newchurch



Ken Tilbrook



Shane Mohor



Debra Walker

Because of Her We Can


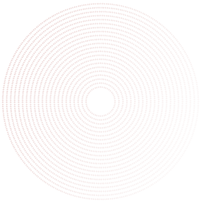


Community Workshop





Our Guiding Principles

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1. We support the principle of Aboriginal Community Control in health.
 2. We are committed to achieving standards of excellence in the governance, management and administration of Nunkuwarrin Yunti and in the delivery of services and engagement with the community.
 3. We acknowledge and respect those who fought for the establishment of Nunkuwarrin Yunti and we continue to build upon their work and dedication.
 4. We will wherever possible, respond first and foremost, to the needs of our clients regardless of their circumstances and without judgment.
 5. We will deliver services to our clients that not only meet quality health practice standards but are also respectful of traditional cultural laws and practices and honour the kinship relationships that exist.
 6. Our services and programs will be planned and delivered in ways that promote the strength and capacity of Aboriginal and Torres Strait Islander individuals and communities to achieve better health outcomes.

Our Service Promises

1. We promise Aboriginal people will experience Nunkuwarrin Yunti as their unique health, and social & emotional wellbeing Organisation by delivering a culturally responsive, welcoming, community and family friendly service.
2. We promise to:
 - a. Provide locally based, culturally informed, best practice preventative health care
 - b. Provide prompt responses to our clients' health and administrative needs
 - c. Provide choice and options to clients through all our services including managing their chronic health conditions
 - d. Always take time to listen, understand and learn
 - e. Walk alongside clients in problem solving and accessing services
3. We promise to provide a culturally safe and supportive work environment that values the diversity and perspectives of all our staff.
4. We promise to do the things we say we will do.





STRATEGIC DIRECTIONS

Our overarching Strategic Theme

Aboriginal Culture and Community is at the Core of Everything We Do.

Our Core Strategic Directions

1. Responsive and flexible service design that promotes choice and responds to individual, family and community needs and aspirations
 2. Enhancing equitable and purposeful partnerships and teamwork inside and outside the organisation
 3. Building on the strong foundation of Nunkuwarrin Yunti governance, corporate services and infrastructure
 4. Remaining relevant through innovation and growth
 5. Workforce Development & Growth in Aboriginal health
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STRATEGIC DIRECTION 1

Responsive and flexible service design that promotes choice and responds to individual, family and community needs and aspirations

[Strategy Leader-Executive Health Services]

Overarching Goal: *To provide holistic health care that responds to the needs of individual clients in the context of their social and emotional wellbeing, diverse and intergenerational needs of the local Aboriginal community.*

Key Activities	Timeframes
Maintaining and enhancing chronic disease management through coordinated care, early intervention and health promotion and prevention strategies	Ongoing
Integrate all Nunkuwarrin Yunti’s models of care and implement improvements where required.	Dec 2020
Build service responses that better respond to the needs of Aboriginal men.	By 2021
Develop and enhance early childhood development, and nurturing families.	Embedded by 2021
Provide service responses and clinics after hours for Aboriginal people that are working.	By 2022
Ensure all Nunkuwarrin Yunti services have a focus on and are able to directly respond to domestic and family violence issues where relevant	Embedded by 2022
Develop a strategy that maintains an emphasis on population health and preventative health measures across all programs	Embedded by 2023



STRATEGIC DIRECTION 2

Enhancing equitable and purposeful partnerships and teamwork inside and outside the organisation

[Strategy Leader-Executive]

Overarching Goal: *To work collaboratively across teams and with others outside the organisation to provide holistic service responses to improve health outcomes for the local Aboriginal community.*

Key Activities	Timeframes
Enhance internal communication methods to ensure that individual staff and teams better understand each other’s roles, programs and better coordinate services and events	Ongoing
Involve local Aboriginal community and other relevant stakeholders in contributing to the design and evaluation of services.	Ongoing
Implement across programs team based activities to optimize health outcomes to the community	Embedded by 2020
Develop an external communication strategy within a health framework, including through the website and social media to ensure that community, clients and partners can better engage with Nunkuwarrin Yunti services	By 2021
Actively pursue operational and strategic partnerships that will contribute to Nunkuwarrin Yunti’s strategic directions and to the improved service delivery to Aboriginal community	Embedded by 2023





STRATEGIC DIRECTION 3

Building on the strong foundation of Nunkuwarrin Yunti governance, corporate services and infrastructure

[Strategy Leader-Executive Corporate Services]

Overarching Goal: *Consolidate and enhance the use of Nunkuwarrin Yunti service data and corporate assets to improve service delivery responses.*



Key Activities	Timeframes
Develop and implement an organisational data strategy that improves the use of data to better respond to the needs of clients and the organisation	By 2020
Implementing the Volunteer Policy across Nunkuwarrin Yunti services	Embedded by 2020
Develop a 'scaling' strategy that includes consideration of: <ul style="list-style-type: none"> • Future capital, infrastructure and back end support • The replication of branding and culture across current and future Nunkuwarrin Yunti sites • Human resource and effective management systems 	Embedded by 2023
Building a new Accreditation and Quality Improvement Framework that better responds to diverse and emerging populations including young people and the LGBTIQ communities	By 2023

STRATEGIC DIRECTION 4

Remaining relevant through innovation and growth

[Strategy Leader-Executive]

Overarching Goal: *To explore new and different ways of working to meet the needs of the local Aboriginal community now and into the future.*

Key Activities	Timeframes
Explore new technology including social media to better engage with children and young people and their health needs and to support older people to engage with these technologies	Begin 2021
Explore the potential for Nunkuwarrin Yunti to support Aboriginal people's access to a specialist disability service through working with the NDIS	By 2022
Explore the use of new health technology to improve the health outcomes of Aboriginal community and service users	Begin 2022
Develop service responses that are specifically designed with and for Aboriginal young people in the local community.	By 2023





STRATEGIC DIRECTION 5

Workforce Development & Growth in Aboriginal Health

[Strategy Leader-Executive Corporate Services]

Overarching Goal: *To build skills and employment pathways in the Aboriginal health sector and to be recognized as a centre of excellence for Aboriginal health workforce development*

Key Activities	Timeframes
Continue to expand the range of accredited training focused on Aboriginal Social and Emotional Well Being and Community Services.	Ongoing
Formalise a professional development training schedule for all Nunkuwarrin Yunti staff	Embedded by 2021
Provide comprehensive staff development for all support areas in health service delivery	Embedded by 2022
Review all Nunkuwarrin Yunti roles across the organisational and service structures and consider roles that could be Aboriginal specific	By 2024
Develop Aboriginal Health Service Management curriculum and training opportunities	By 2024

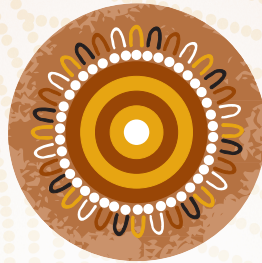


*Community
Workshop Group*





Photo of Auntie Gladys Elphick
courtesy of Polly Summer



Nunkuwarrin Yunti of South Australia Inc.

Nunkuwarrin Yunti acknowledges the collaboration of members of the community from Christies Beach, Elizabeth Downs, and Wakefield Street Adelaide in the preparation of the Strategic Directions publication.

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