

Nunkuwarrin Yunti

of South Australia Inc.

ANNUAL REPORT 2011 / 2012

"Working Together"

VISION

The vision of Nunkuwarrin Yunti is to provide a culturally appropriate environment which, through well managed and high quality diverse services, will instil a strong sense of belonging and provide for the enrichment of the Aboriginal and Torres Strait Islander identity, traditions and cultural beliefs.

We aim to provide an alternative service to the Aboriginal community with a variety of options that will be perceived as being fair, respectful and accessible with an emphasis on excellence.

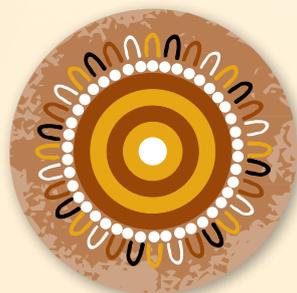
PURPOSE

To promote and advance the social, artistic, cultural, economic, physical and mental well being of the Aboriginal and Torres Strait Islander community in the greater metropolitan area of Adelaide.

To provide facilities, services and projects which encourage self awareness, self esteem and self respect to achieve and enhance a better quality of life.

To provide alternatives and solutions to welfare dependency, high unemployment, low education standards, high levels of imprisonment, poor health and inadequate housing, in cooperation with like organisations.

To facilitate, foster, and promote projects and evolving bodies and organisations, which support the vision, purpose and values of Nunkuwarrin Yunti.



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Chairperson's Report

Basil Sumner
Chairperson

It is with great pleasure that I can report another successful year of service to the Aboriginal community by Nunkuwarrin Yunti in a range of health and community programs that aim to promote greater health and wellbeing.

A total of 27,564 episodes of care have been provided to 3,860 individuals in the past year with a stronger focus on preventative health care services, not only treating disease. The Tackling Tobacco program is an example of a program that promotes information and practical assistance to members of the community to give up smoking and to try and reduce the number of young people in the community from starting to smoke. The Aboriginal Maternal and Infant Care program is another program that is reaching young pregnant women and strengthening access to care during pregnancy to promote a healthy start to life. The work that Nunkuwarrin Yunti is doing in workforce training and support for the Aboriginal social health workforce is also acknowledged as an important area of activity, as without appropriate skills and support the workforce will burnout, or is unable to meet the needs of the community appropriately.

The work being done by our strong Aboriginal organisation is much needed now and well into the future, given the ongoing difference of greater health problems affecting the Aboriginal community, which stem largely from past and continued impacts of negative discrimination waged against the Aboriginal community. More recently there has been media focus on the number of Aboriginal people that have died from suicide, or as a result of drug and alcohol abuse, and on the high rates of homelessness and social problems affecting our youth leading to obscene rates of imprisonment.

We do not need to read reports on the health issues and problems to know what is going on, as it is a lived reality of most Aboriginal people to witness family and community members suffer in a horrific way. Despite the knowledge that is available on the need, it is all too common for some government departments to offer too little too late as well as keep the community on what feels like drip feed rations as in the earlier days. The reality is that the problems affecting the Aboriginal community did not happen overnight, nor will they be solved overnight. It is for this reason that security of funding is needed, and we welcome the move by OATSIH to offer three year funding agreements to enable longer term planning and delivery of vital health programs.

This was made available based on achieving a low risk rating through the independent risk assessment conducted this year and I would like to acknowledge everyone involved in this process. Other funding bodies could take a leaf from OATSIH's book in terms of investing in longer term programs that recognise the challenges and issues associated with making progress to improve health and wellbeing within the Aboriginal community.

It is interesting that the government can find many millions of dollars to secure a seat at the UN Security Council to promote peace and stability in areas of the world that are plagued by violence, while in our own backyard too many Aboriginal communities lack basic physical and social infrastructure that contributes to these problems. As has been stated in numerous past reports, capital funding is much needed to create settings that can engage the community, particularly our youth, to assist with training and employment pathways to secure more positive pathways rather than ongoing despair and alienation. One positive thing that may come from the UN Security Council seat is it will put more international spot light on mainstream government dealings with Aboriginal people of Australia, and may lead to the reinstatement of human rights that were disregarded with the suspension of the Racial Discrimination Act in the Northern Territory to allow for the NT intervention.

It is important to recognise that many of the problems affecting the Aboriginal community have their roots in a wave of attempts to disempower and determine for the Aboriginal community how to live as well as attempts to destroy cultural foundations and wisdom. This is why self-determination and programs built with a strong understanding of cultural ways of doing health business has always been needed and why organisations like Nunkuwarrin Yunti are best placed to do this work. It is very concerning that ongoing justification is constantly required, many times by agencies that have very limited understanding of Aboriginal ways and realities, which disadvantages funding submissions as they do not fit the mainstream ways of understanding the roots or solutions to problems.

As an organisation we have been concerned about instability of funding to a range of other key Aboriginal organisations in South Australia, and will continue to work with peak organisations such as the Aboriginal Health Council of South Australia (ACHSA), the National Aboriginal Community Controlled Health Organisation (NACCHO) and the National Congress of Australia's First People to promote a legitimate place for Aboriginal people to work with others on the things that matter to the community.

I would like to thank all the members of the Board of Management for volunteering their time and for their strong contribution over the past twelve months. I would also like to thank Vicki Holmes for her work as Chief Executive Officer and acknowledge the way Vicki has undertaken this responsibility with integrity and professionalism, and has maintained the direction of the organisation as one that is highly regarded and strives to make a real lasting difference to the health and wellbeing of the community.

This cannot be done without dedicated and committed staff members who care about the community and take on roles that can be very difficult and challenging at times, and I would like to thank each person that has worked for the organisation over the past twelve months.

I am confident that next twelve months will be one where Nunkuwarrin Yunti continues to make its mark as a strong and stable Aboriginal organisation that exists for the benefit of the community and rises above the destructive forces that aim to destabilise and divert us from what we are here to do. The Board will be working to continue to provide strategic direction over the next twelve months with the creation of a new three year strategic plan, and will continue to provide a supportive relationship with all those that seek to join with us to address the many needs facing the Aboriginal community. Everyone associated with Nunkuwarrin Yunti can be very proud of all that has been achieved and it is with a sense of pleasure that I close this report with confidence that the organisation will go from strength to strength over the next few years.

Basil Sumner

Chairperson – Nunkuwarrin Yunti of South Australia Inc.



Chief Executive Officer's Report

Vicki Holmes
Chief Executive Officer

As Chief Executive Officer of Nunkuwarrin Yunti of South Australia, it gives me great pleasure to present the 2011/2012 Annual Report.

Once again, the year has been a challenging one. However, we continue to increase efficiency, effectiveness and professionalism in order to meet our community's needs.

This annual report will provide evidence of Nunkuwarrin Yunti's achievements throughout the year and demonstrates a number of examples of what can be achieved through a collaborative approach.

During the past 30 years of employment with this organisation, as CEO I have encouraged and implemented areas that need more attention around four central themes: **Community, Communication, Consistency, and Caring**.

- **Community** – Nunkuwarrin Yunti exists to serve the community. In the past year a Community Consultation and Engagement Strategy was conducted to assess where we currently sit against best practices in this area and to provide recommendations for improvements. The most important part of this process was consultation with the Aboriginal community to gain our clients and the broader Aboriginal community thoughts on the best ways Nunkuwarrin Yunti can build on and increase engagement from the community. This project will be finalised in the next financial year and will be a central area of focus over the coming years.
- **Communication** is vital to an effective organisation. To improve this area staff have engaged in an Internal Communication Engagement Strategy project to strengthen organisational accountability, to ensure clear, transparent relevant information flows from all levels of the organisation. A key aim is to promote positive improvements in staff internal communications and staff engagement. This project has resulted in a range of strategies and tools and ongoing training and support will be provided to staff as this project is implemented.



- **Consistency** is another area that builds strong organisations. Working towards organisational accreditation has been a key strategy to create consistent practice in the organisation. Nunkuwarrin Yunti has already achieved accreditations in Australian General Practice Accreditation Limited (AGPAL) for our clinic over many years, and accreditation through the Australian Skills Quality Authority (ASQA) for our social and emotional wellbeing training activities. Accreditation across all areas will allow us to build a stronger foundation, and achieve better and higher goals together. Key areas of focus this year has been working towards stronger consistency in Governance and Management systems, our Human Resource systems, Policies, and Service delivery models. This process is a very challenging and long process involving many staff and is scheduled to be achieved in June 2013.
- **Caring** is a core value and what we continue to aspire to be – a caring organisation. One key area of focus over the past year has been further developing our Child Safe Environment framework by providing staff training, updating policies and building this into our risk management plans. Also with each of the above headings, these have a component that ensures staff and community safety against bullying and horizontal violence.

Nunkuwarrin Yunti is in the process of setting up an Aboriginal Leadership Group, to help achieve the best outcomes and Strategies linked to our Strategic Plan: KRA: 1 To develop and empower Aboriginal and Torres Strait Islander leadership at all levels of the organisation and the community. We have identified potential areas that will be identified such as peer support/voice of Aboriginal Staff, Cultural Matters/ Aboriginal Business, career pathways and retention, spiritual, cultural and traditional healing. In 2012/2013 a Committee will be established with Terms of Reference and gender/Age representative to address the needs of the Aboriginal Staff and Community. I would like to acknowledge Nicole Bycroft and Belinda Hammond for their continuous support and dedication to this project.

Striving for excellence in all areas of our work has been a primary pursuit over the past year. All staff members, in different ways have contributed to the review and development of organisation policies and procedures, structure and service delivery models that aim meet the needs of the community in a manner that is outstanding and satisfying.

The Board has played a critical role in this process of striving for excellence. A focus this year has been the development of a new constitution which will clarify the objectives and guiding principles of our work as well as updating the constitution.

This work will be a primary link to other key documents such as the strategic plan, the business plan and Board reporting systems. Together these documents' provide a clear purpose and direction for all our staff teams.

In conclusion, I am extremely thankful for the wonderful work performed by staff past and present of Nunkuwarrin Yunti and value the hard work, dedication and commitment, in assuring we provide best practise services and first class health care to the Aboriginal Community of the Adelaide Metropolitan Area. I strongly believe Nunkuwarrin Yunti successes are achieved through you, the staff. I would also like to take this opportunity to express my gratitude and appreciation on behalf of the staff and myself to the Nunkuwarrin Yunti's Board of Management, for their commitment and leadership throughout the year. I would also like to thank our funding bodies the Office of Aboriginal and Torres Strait Islander Health (OATSIH), The Broader Commonwealth, State Departments of Health and Urban Specialist Outreach program.

I wish to thank the Executive - Aaron Williams, Michael McCabe, Maude Wilson and Carol Varley for their support and encouragement throughout the year.

A special thank you to the community without whom we would not exist, and who trust us with their health care needs and support us in working towards a better future for us all.

Vicki Holmes

Chief Executive Officer



Primary Care Services Unit

Norbert Hohl

Manager -Primary Care Services

Pieter Herbold

Manager - Clinical Nurse

Dr Anna Aisatullin

Senior Medical Officer

Dr Annapurna Nori

Public Health Medical Officer

Shaun Jacobson

Aboriginal Health Worker

2011/12 was a year of consolidation and stabilisation for the Health program amidst initiatives that further embed our services into national legislative, quality control, accreditation and information sharing frameworks.

Both clinics at Brady Street, Elizabeth Downs and Wakefield Street, Adelaide, have made another big step towards more systematic and patient-centred chronic disease care. Towards the end of the reporting period, one male and one female Aboriginal Health Worker commenced to dedicate their energy fully on the development of chronic disease management plans for clients who want to have more control over their condition. The Dental Clinic at Wakefield Street provided services two days per week during the reporting period.

Our team of dedicated health professionals and managers have also engaged in the review of Nunkuwarnin Yunti policies, in Organisational Accreditation activities and in the My eHealth Record (MeHR) project, offering support to clients who want their health record to be made available to health service providers outside of Nunkuwarnin Yunti.

We started to systematically collect, and action on, client feedback through our yellow feed-back boxes at the reception counters. Thanks to our clients' input we have rearranged the seating in the medical reception waiting area at Wakefield Street, which now gives clients additional options to the traditional circular arrangement. While we may not be able to implement all ideas, we will continue to consider all of our clients' ideas which range from massage services to a dedicated disability parking area. Please bear with us as some of these ideas require a number of approvals before they can be realised. Many thanks to all of our clients who take the time to let us know what is important to them. All feedback is much appreciated! Thanks also to those of you who give our staff a pat on their shoulder and simply tell us that we are doing a good job.

I am very grateful for the support of the Nunkuwarnin Yunti Board of Management, our Executive Management team and would like to thank our team of Health Workers, Nurses, Doctors, Specialists, Allied Health Practitioners, Transport Officers and Receptionists for their efforts in making Nunkuwarnin Yunti Health service a unique and safe place for our clients. Not least for providing the Aboriginal and Torres Strait Islander communities with health care options that are different from mainstream health services.

Norbert Hohl

Manager – Health

Clinic & Acute Care

Over the past year we have continued to provide Health services. We have attempted to provide this in a culturally sensitive way. Health care is provided through a multi-disciplinary model; this includes GPs, GP Registrars, AHWs, CHW's, RNs and Allied Health staff, at both the Wakefield Street site and the Elizabeth Downs site.

We have also continued to provide a Walk In service at the Wakefield Street site. This service provides GP care for a limited number of people, without an appointment. During this year we began discussions on how we could increase the capacity of this service to cater for more clients. The Health Workers and Nurses also see clients without an appointment if a GP is not required. This could be for wound care, waiver letters, medications or other client needs.

Efforts on the part of the Aboriginal Health Workers have improved our Childhood immunisation documentation within Medicare, and the associated recall system, for due and overdue immunisations. This has resulted in improvement in immunisation coverage for children to 92.2% of our clients in these age brackets. This compares to 87% for all of Adelaide.

Our normal reminder system, phone calls the day prior to appointments, continues to be used. We have trialed the addition of a SMS reminder service to initial good results. Building on these good results, we will continue to monitor and improve the appointments system in the new year.

Dental Services

Our Aboriginal Health Workers continue to refer clients to the South Australian Dental Service through the Aboriginal Liaison program for appointments with the Community dental clinics throughout Adelaide. The requirement to request a waiver for costs is no longer needed. All Aboriginal clients who have a Health Care Card are eligible for this programme. This enables clients to access dental services within a week.

Early in the financial year we employed a Dentist and reopened the Nunkuwarrin Yunti dental clinic. The Dentist came on board in August 2011 for one day per week. This was increased to two days per week in November 2011. The service is open for all age groups, from children to teens and adults. Although the Dental assistant resigned during this period we have managed to continue this vital service. The appointments for this service have been capped at 1 month in advance. We supplied 391 episodes of dental care during the financial year.

As part of our commitment to quality improved processes we will be replacing dental equipment to ensure the Aboriginal Community continues to receive optimum dental care with improvement appointment systems in place.

Transport Services

We have provided transport for clients to our clinics, hospital appointments, specialist appointments, and dental services. We have also provided a home delivery service for some medications. This is for clients who are unable to get to our clinics or the chemist to collect their Webster-packs.

During the year we provided help, through our Transport Service, on almost 4000 occasions. Almost 550 clients were assisted in this way.

In addition to providing direct services to clients, we have provided over 500 other transport related services which supports the Health services and Nunkuwarrin Yunti in general.

We are endeavoring to create enough flexibility within this service to accommodate Community demand and need. In Partnership with our clients, we hope to provide a more efficient transport service to the community.

Pieter Herbold

Clinical Nurse Manager

Allied Health & Access to Specialists

Over the past 12 months we have continued to be supported by a team of visiting health professionals who see clients on a sessional basis. These include our visiting Psychiatrist, Infectious Disease Specialist, Gastroenterologist, Psychologist, Dietician, Podiatrist, Paediatric registrar and Psychiatry registrar. Our GPs refer clients to these health providers and this partnership ensures improved access for our clients to services that would otherwise be difficult to deliver in such a timely manner.

Chronic Disease Self-Management

Self-management continued to be a focus in the primary care program with ongoing training and support provided by our Public health physician. The Model of Care was developed and the Coordinator position was advertised. Two of our Aboriginal Health Workers completed their training and started case managing a small number of our chronic disease clients.

The Chronic Disease room was created and the Allied Health room was also redesigned to incorporate both the Dietitian and Podiatrist needs. The goal over the next 12 months is to create a committed team of health workers including a chronic disease care coordinator who will provide extra support for our clients with chronic disease.

Indigenous Health Incentive - Practice Incentive Program (formerly QUMAX)

Since July 2010 we have been able to register clients with chronic disease, or at risk of a chronic disease, into the Indigenous Health Incentive Practice Incentive Program. This has ensured that all of our Aboriginal clients have had access to either free PBS medication or to cheaper PBS medications.

Over the past 12 months 456 clients with Chronic disease over the age of 15 have been registered for the Indigenous Health Incentive. By registering clients this enables us to access extra funds to improve our services for our clients.

We continue to work closely with City East Chemplus and would like to thank them for their ongoing support in ensuring our clients can access medications.

We continue to receive funding from the Quality Use of Medicines Maximised for Aboriginal and Torres Strait Islander People (QUMAX) program and with this funding are able to support the delivery of medication for a small number of our clients.

Dr Anna Aisatullin

Senior Medical Officer

Public Health Highlights

The following areas were the focus for the Public Health Medical Officer (PHMO):

- **Chronic Conditions Management:**

A Model of Care and Implementation Strategy document for the organisation was completed.

Ongoing support was provided to clinical staff, especially the Aboriginal Health Workers, in gaining competency in the Flinders Program of chronic conditions management.

- **Research:**

There was major progress in the Healthy Liver Program evaluation: activities include mentoring the QI & Research Officer; writing the research proposal and ethics application; and developing the client file audit database and the interview tool.

Support was given to the development of an organisational Research Policy and protocols for engaging in research.

A GP Registrar was assisted in the formulation of a research project for an Academic Registrar funding application.

- **Miscellaneous: The PHMO:**

Authored the Youth Health chapter in the NACCHO-RACGP National guide to a Preventive Health Assessment for Aboriginal and Torres Strait Islander people 2nd Edition;

Assisted the Flinders Human Behaviour and Health Research Unit in the National roll-out of the CTG Chronic Diseases Self-Management Program;

Supported the Nunkuwarrin Yunti annual STI screening activity;

Provided ongoing support to the organisational Staff Immunisation policy implementation.

The Public Health vision is to have a structured and systemic approach within the organisation for engaging in preventative health, chronic conditions management, and research. This entails capacity building (by ensuring Aboriginal participation, competence, confidence and leadership); and sustainability (by demonstrating effectiveness, cost-effectiveness and equity).

Dr Annapurna Nori

Public Health Medical Officer

Advancing the Aboriginal Health Practitioner Role

It has been a big year for Aboriginal Health workers across Australia with the Aboriginal & Torres Island Practice Board working with the Australia Health Practitioner Regulation Agency to finally professionalise this work force with the creation of Nationally recognised Aboriginal and Torres Strait Island Health Practitioners. In the new year Nunkuwarrin Yunti will consider these roles within new clinical practice structures, to support our Aboriginal Health Workers to take lead roles in Chronic Disease management.

The Aboriginal Health Practitioner role is a nationally recognised profession and commencement for registrations has started. Students of the approved program of study, the Certificate VI in Aboriginal and Torres Strait Islander Primary Health Care (Practice), will graduate at the end of 2012, can go online soon to apply for registration as a health practitioner.

We currently have 4 of our Aboriginal Health Workers whom are studying Certificate VI in Aboriginal and Torres Strait Islander Primary Health Care (Practice) and hopefully graduate at the end of 2012. These Aboriginal Health Workers have been encouraged to apply for registration at this stage until further discussions and decisions have been made.

Shaun Jacobson

Aboriginal Health Worker

Community Health Promotion & Education Unit Report

Eva Pratt
Manager, Community Health
Promotion & Education



'To improve the health and wellbeing of Aboriginal and Torres Strait Islander communities by promoting positive lifestyle change through culturally appropriate health promotion, education and harm reduction programs'

On the Outside

The On the Outside program works with Aboriginal men within the Adelaide Remand Centre, aiming to increase the coordination of care for Aboriginal men on exiting the Remand Centre. After four successful years of operation, funding for the On the Outside program ceased as of June 2012. However, this final year of operation was very successful with one of the outstanding highlights, being the coordination of a Men's group in partnership with Aboriginal Prisoners Support Services (APOSS) and Aboriginal Sobriety Group (ASG). This group worked with post prisoners to support, encourage and promote positive lifestyle changes. A major project of this group was the making of didgeridoos. The men sourced their own materials from the land, and were mentored through the whole process, from the formation and carving to learning how to play their instrument. Existing partnerships with Correctional Services, Aboriginal Liaison Officers, South Australian Prison Health and South Australian Police were also further strengthened during this time. Whilst the funding for this program has ceased, further work is being conducted to ensure that this population group is not left without support. The vision for the future, is to continue to build on the existing relationships and to work towards receiving further funding to continue the important work this program provided.

Puiyurti (Don't Smoke) Tackling Tobacco

In operation since 2010 the Puiyurti program continues to highlight the harms associated with smoking and work towards reducing the prevalence of smoking within the Aboriginal community in the northern region of Adelaide. The program has developed strong links with Drug and Alcohol Services of South Australia (DASSA), and Aboriginal Health Council of South Australia (ACHSA) as well as a number of community organisations, in particular, Muna Paendi and Marra Dreaming. This year the program was also in a position to sponsor a local all-Aboriginal sporting team "Northern Nunga Allstars" with uniforms. Whilst the legal age to smoke is 18 years and older, this program recognises the importance of educating the younger generation about the harmful effects.

The program also targets high schools, local sporting clubs and events to engage with young people around smoking. The team attended The Power Cup Football Carnival, various high schools and youth agencies to promote the key messages. We are always looking for new ways to improve the quality of service and collect client feedback to inform future program activity and development of resources.

One of the highlights of the past year has been the development of a social marketing campaign that will use local Ambassadors to help promote the key messages to our community around the harmful effects of smoking as well as sharing their personal stories about smoking. The aim of this project is to promote and encourage behavioural change within the local Aboriginal community. This project is still in its infancy phase and is due to be launched in January 2013.

Drug Substitution Options Service

The Drug Substitution program is a long standing having been in operation for over 10 years and continues to be a vital service to intravenous drug users to assist them to have greater control and stability over their lives and substance misuse. The formation of key partnerships with both government and non-government organisations continues to play an important role in the program. Strong links continue to be maintained with service providers such as DASSA, Hep C Council, Adelaide Dental Clinic, ADAC, APOSS, ACCHS, private providers and chemists.

During this reporting period the program collaborated in particular with SAVIVE (AIDS Council of SA) to conduct a consumer driven focus group to determine which facets of Opioid Maintenance Therapy, service provision and support services, could be improved to increase their health literacy, and to have a positive impact on their general health and well being. This partnership will continue as the project moves into the next stage of implementing the recommendations of the consumer group.

The SOS staff member has commenced a Diploma in Population Health which focuses on specific skills in working with priority population groups, by utilising project planning, health promotion, evaluation, evidence based practice, building capacity and structure, leadership and management, research and policy development which will be completed by the end of 2012.

The vision for the future is to use the outcomes of the consumer focus group along with the knowledge acquired in the Diploma in Population Health to improve service delivery to this priority population.

Yarnin' the Blues

This program was a collaborative pilot program with the Council of the Ageing and based on their program Beyond Maturity Blues. As this was a pilot program funded by Beyond Blue it was only in operation for less than two years and has since closed. However, in such a short time this program achieved a lot of positive outcomes. Peer educators were trained to work with Aboriginal Elders around depression and the impact depression can have on their life. The use of peer educators has proven to be a powerful practice, especially in this area, as it was real people talking about their experiences and working to break down the shame associated with depression.

One of the programs major achievements was the development of the "Keeping Strong" pamphlet in partnership with Beyond Blue. This is the only resource available specifically designed for Aboriginal people. The pamphlet describes the signs and symptoms of depression and pathways for help and healing. The continued importance of family, friends and community is visually represented to underpin the strength of Aboriginal and Torres Strait Islander peoples and to contribute to improved health and social and emotional wellbeing.

Prior to the closing of the program a lot of work was done with Aboriginal women to develop a resource which focused on grandparents raising grandchildren. This information has been passed onto Beyond Blue and it is hoped that it will be used in the near future to develop a relevant resource for this group. Even though this program has closed Nunkuwarrin Yunti is committed to this area and continues to work closely with Beyond Blue in this area.



Taingiwilta Yarlitarna (Strong Fathers)

This is a new program and is in its first year of operation and provides the opportunity for Aboriginal men to explore the role of fathering through Talking Circles and concentrates on passing knowledge to Aboriginal fathers that will assist them in raising their children in a positive way. It aims to strengthen the role of Aboriginal fathers, uncles, step fathers and grandfathers in nurturing and being actively involved in children's lives. It is about promoting opportunities for Aboriginal males to learn about physical, emotional, social and cultural development of Aboriginal children. We also aim to promote the importance of positive male role models for Aboriginal children within community and family. Topics include, roles of fathers, making kids strong, connecting and communicating with children, handling emotions and healthy relationships.



Artist - Allan Sumner

This year has been a busy year for the program commencing with a workshop series being developed, piloted and evaluated. Two camps were held at Port Victoria and Kangaroo Island providing a great opportunity for the men to discuss what the role of a father meant to them and share their stories with one another. The plan for the coming year is to arrange further camps which will also accommodate women and children.

Strong partnerships have been developed with Early Childhood Development Centres at Cowandilla, Sturt Street and Kaurna Plains. The program also works closely with the other father programs at Muna Paiendi and Centacare allowing coordinated care to occur for Aboriginal fathers involved in this program. The aim for the future is to further build on these partnerships and continue to promote the important role a father plays within the family unit.



Nunga Users HIV/HCV Intervention Team (NUHIT)

NUHIT continues to be the only Clean Needle program (CNP) operating in South Australia which targets the Aboriginal community. It is also the only program that provides an outreach program within the Adelaide CBD targeting homeless intravenous drug users. The program provides confidential non-judgemental services to Intravenous Drug Users and all program workers are trained to provide support and information to their clients and are aware of treatment options available.

A highlight for this year was the graduation of our CNP worker in Certificate IV in Aboriginal Primary Health Care (Community Care Stream) specialising in Alcohol and other Drugs. The hope is that through this up skilling we can continue to grow the program and offer increased support services to this high risk group in the future.

This program continues to reduce the stigma and shame associated with intravenous drug users. The program has invested in promotional materials to promote the use of this program highlighting the importance of using clean sterile equipment. This program is a great vehicle in engaging with intravenous drug users in a positive and meaningful way and for these reasons we are always looking for ways to improve communication to this transient and hidden population. In the last year a whiteboard has been installed in the onsite room to encourage two way communication and so far it has proven to be a vital tool. It has allowed the team to promote any changes in legislation and ensure prompt communication of any bad drugs available in the community.

No Pulgi (No Home)

No Pulgi is an outreach primary health care service partnership between Nunkuwarrin Yunti, Aboriginal Sobriety Group and the Royal District Nursing Service for people who are homeless in the Adelaide CBD. This service acts as broker between transient clients and health care, through outreach to the parklands, to engage with people where they gather, as well as operating GP clinics in various homeless day centres in the CBD. A highlight this year has been the completion of Certificate IV in Aboriginal Primary Health Care (Community Care Stream) specialising in Alcohol and other Drugs by the Aboriginal health worker employed in this program.

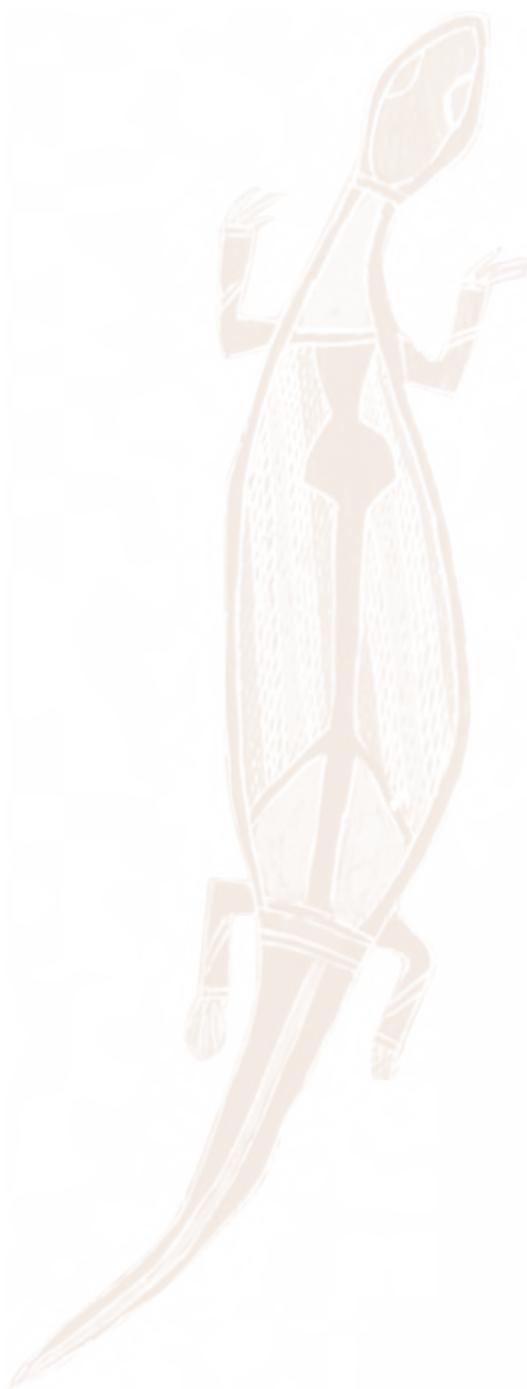
The focus for the past year has been the provision of essential practical support in the form of tents, sleeping bags and tarps, and this winter we also distributed beanies, gloves and cups. The program continues to see high numbers of clients and it is envisaged this will continue as access to housing is an issue. The vision for the future is to continue to review this service and see how it can become better connected to the NUHIT and SOS programs to increase the level of coordinated care it can provide.

Eva Pratt,

Manager, Community Health Promotion & Education

People Development Unit Report

Ross Jackomos
Manager, People Development Unit



It has been another very busy, exciting and at times challenging year for the People Development Unit.

The Social and Emotional Wellbeing Workforce Support Unit have readily identified, communicated and engaged with the SEWB Workforce across South Australia.

The Social and Emotional Wellbeing Training Centre has continued to deliver quality training including the Diploma of Narrative Approaches for Aboriginal People (Counselling/Group and Community work) and the Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care (Community Care) as well as other short courses aimed at specific training needs identified within the SEWB workforce. One of the highlights of the year was that members of the Workforce Support Unit and of the Training Centre also had the opportunity to attend the first National SEWB conference held in Glenelg. It was a chance to get together with workers from all over Australia who are members of the SEWB program. We also welcomed on board a Human Resources Officer to internalise the majority of the HR function.

Social and Emotional Wellbeing Training Centre

Our Registered Training Organisation continues to provide opportunities for the Aboriginal and Torres Strait Islander SEWB workforce to further develop their skills and knowledge in the interests of providing quality services to the community. We are currently in preparations to extend our registration as an RTO for a further 5 years with the newly developed National Regulator – Australian Skills Quality Authority (ASQA).

During the year we had 58 students enrolled in our Narrative Diploma courses with 6 successfully completing training and 28 continuing with their study. Our participants continue to come from all over Australia. This is a continued clear recognition of the value and significance of using Narrative approaches to engage and work with Aboriginal people in the area of Social and Emotional Wellbeing. We are also preparing to reregister the Diploma for the next five years which is further indication of the value we believe the qualification commands out in the community.

The Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care (Community Care) has just been completed for the second time with 12 students successfully completing the qualification from the initial 20 who first enrolled. We are preparing to welcome the third intake of the Certificate IV with 21 students enrolled to begin in July. We will continue to offer the streams of Social and Emotional Wellbeing and the Alcohol and Other Drug elective clusters with the intention of providing a Mental Health elective stream in the coming year.

We offered the Certificate IV in Training and Assessment for the first time during the year with 8 people enrolled and 5 successfully completing the qualification. We currently have 2 people enrolled in the current course which is offered online. We expect the numbers to grow in this qualification as we further promote the online delivery.

The demand for short courses continues to grow as employers identify specific training needs for their staff. Further opportunities to deliver short courses in regional South Australia have also contributed to the growth in interest. The Case Management workshop has been very popular to date with six occurrences of the workshop completed. There are further requests for this workshop from regional South Australia as well as interstate. 18 people have completed the Alcohol and Other Drugs workshop this year with continued interest into the next year.

The interest in Aboriginal and/or Torres Strait Islander Mental Health First Aid continues to grow and we are committed to providing opportunities for the community to participate in this 16 hour course in the future. This course has been delivered in regional South Australia as well as various locations within the Adelaide region and we will continue to play a part in raising awareness of Mental Health issues out in the Community.

Aboriginal and/or Torres Strait Social and Emotional Wellbeing Workforce Support Unit

The appointment of three Project Officers within the Workforce Support Unit in July meant that we were able to begin engagement with the members of the workforce around South Australia along with their business managers. These relationships have developed over the year with regular contact and support provided to the client group. Contact has taken place in the form of agency visits, Regional Network Meetings and State-wide Forums.

We have undertaken Training Needs Analysis (TNA) with the majority of the workforce during our initial engagement and will continue to provide TNA's on an annual basis during the month of November to inform planning for training in the coming year. We will also ensure that newly engaged workers into the SEWB program receive a TNA in a timely manner.

Two Regional Network Meetings have been conducted which have provided opportunities for the further development of skills and networks within the client group. Two State-wide Forums have also been successfully facilitated; tailoring content and format in alignment with client advice earning positive feedback on services to date.

High level key note speakers and facilitators have been sourced to support forums and network meetings, providing unique insight and learning opportunities to delegates. Planning is already underway for the coordination and facilitation of State-wide Forums and Regional Network Meeting in the coming year.

We look forward to continuing to work with Aboriginal and/or Torres Strait Islander Social and Emotional Well-being Workforce providing opportunities for further training and professional development.

Human Resources (HR)

Nunukuwarrin Yunti have also been active in the further development of our internal HR function and the review of Human Resource Policy and Procedures.

A thorough review of the Human Resources Framework is currently being undertaken as part of the QIC accreditation standards. An audit of the HR policies against current legal requirements has already been completed. We expect this project which will ensure that all HR policies and procedures are in line with best practice standards will be completed in November 2012.

The determination that Nunukuwarrin Yunti would greatly benefit by streamlining aspects of the HR function has resulted in the appointment of a Human Resource Officer. The HR Officer now has a major part to play in recruitment and selection processes ensuring consistency throughout the organisation.

The development of a HR database system which will offer scope for integration of the training and staff credentialing, and to ensure better monitoring of HR activities by management, and compliance with legal requirements.

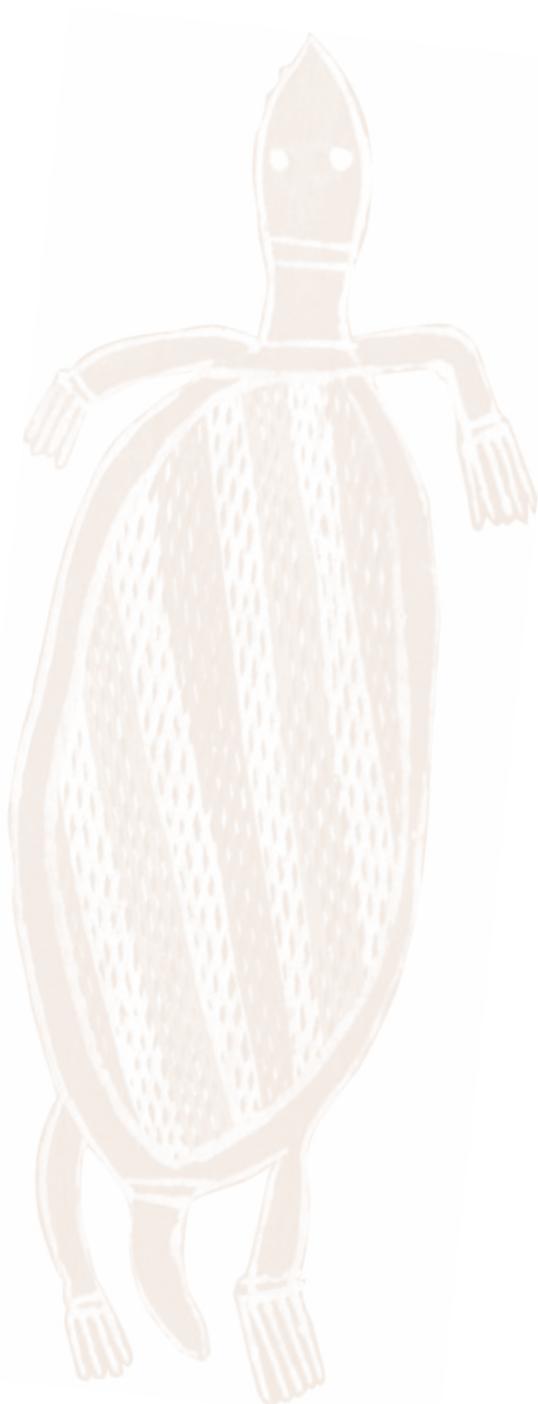
I would once again like to take this opportunity to acknowledge the dedication of the staff of the PDU and thank them for their outstanding work throughout this extremely busy and challenging year. Additionally, I would also like to thank Narrative Practices, Adelaide who work alongside us in the Diploma, as well as the many individuals who have contributed to the delivery of quality training and development.

Ross Jackomos

Manager, People Development

QSR Report (Quality, Safety & Reporting Unit)

Virginia Healy
Manager, Quality Safety & Reporting Unit



2011 – 2012 was a very busy year for the QSR Unit. The Unit worked at full staffing capacity comprising the Quality Improvement and Research Officer, Accreditation and Policy Support Officer, Health Information Management Officer and Manager.

Together the Unit made a significant contribution towards achievement of Nunkuwarrin Yunti's Strategic Directions and Key Result Areas with a particular emphasis on:

- Strengthen Nunkuwarrin Yunti's accountability to community members, clients and ourselves
- Further develop services that respond to client, community and organisational needs
- Provide high quality, comprehensive Aboriginal primary health and wellbeing services.

Continuous Quality Improvement (Organisational Accreditation)

Quality improvement activity in line with the Quality Improvement Council (QIC) Health and Community Services standards was the major organisation-wide activity supported by the QSR Unit in 2011/12. This work built on our 2010/11 internal assessment against the standards by identifying, prioritising and implementing key areas for development. These priorities are being managed through mainly multi-disciplinary project teams, supported by the Accreditation Working Party, Executive Managers, the CEO and QSR Unit staff.

Important improvements related to Nunkuwarrin Yunti's Policy Framework have been made, and continue to be made, including establishing a strongly consultative policy development and review process, reviewing policy scope and consolidating policy wherever possible. The focus of other major initiatives has been on organisational governance, models of client care and client pathways, management of client information, complaints, suggestions and feedback, community consultation and engagement, risk management, internal communication and staff engagement, HR management, computer and information security, records management, service and facility management and operational financial management.

As anyone who has been involved in an organisational accreditation process would understand, this has been a huge undertaking and not without its hiccups along the way!

However with commitment of project leaders and teams, staff and managers, and the support of the Executive we have made progress over the year. Project outputs continue to emerge based on review of our current systems and processes and implementation and change management plans, and the quality management principles of Documentation, Implementation, Communication, Evaluation and Delegation (the DICED model) are starting to become part of everyday processes.

Organisational Accreditation activity enabled a mix of staff to come together through focus groups, project teams, email groups and consultation to talk about organisational matters with a shared vision of improving client outcomes. We are on track to achieve Organisational Accreditation within the next financial year, a key strategic outcome planned by June 2013.

Continuous Quality Improvement and Research (Client Services)

QSR continued to facilitate Nunkuwarrin Yunti's ongoing engagement in the National Indigenous Primary Care Quality Improvement Partnership, a research partnership with the Aboriginal Health Council of South Australia (AHCSA) and One21 Seventy. The main focus of activity was assessing internal systems and processes and direct client care against nationally agreed best practice standards for prevention, early intervention and management of chronic disease. Maternal and child health was the key focus, with diabetes and (non-clinical) health promotion activity planned for the first half of 2012-13. A 'reflective practice' process on the implementation of activity was supported by the Research Officer stationed at the AHCSA.

Another key partnership continues with the Research Excellence in Aboriginal Community Controlled Health (REACCH). This is a national partnership with the National Aboriginal Community Controlled Health Organisation (NACCHO), the Kirby Institute at the University of New South Wales, the Aboriginal Medical Service Western Sydney, Goondir Health Services, the Victorian Aboriginal Health Service and Durri Aboriginal Corporation Medical Service. The focus of this partnership is on building the capacity of community controlled health services, to engage in and play a significant role in undertaking research, with the potential to lead to improved health outcomes for Aboriginal and Torres Strait Islander peoples. The specific focus is on new approaches to the prevention, early intervention, treatment and support for people at risk of or diagnosed with sexually transmitted infection or a blood borne virus (for example Hepatitis C). Great things are planned for the REACCH partnership in 2012-13 and we look forward to reporting our progress next year.

Nunkuwarrin Yunti also made a significant effort to examine how we carry out our Annual STI screen (in partnership with the AHCSA) and identify areas we can continue to improve on into the future.

During 2012-13 we will be concentrating on:

- establishing clearly defined and organised quality improvement processes across the whole organisation to ensure we are following evidence based best practice to improve the physical, social and emotional wellbeing of Aboriginal people
- establishing a culturally safe, community focused research engagement model to empower and protect the Aboriginal community; and
- expanding our research activities as new opportunities arise

These directions in 2012-13 will enable Nunkuwarrin Yunti to contribute its knowledge and experiences to support the broader community controlled health sector as well as mainstream services where appropriate.

Client Health Information Management & Reporting

Good progress has been made towards the review and development of Nunkuwarrin Yunti's Client Health Information Model associated with Communicare, our Client Information Management System. The first phase has been completed with the revised Model being endorsed by our Executive. The Model has a number of elements. The first is how we use Communicare to document client care in line with service delivery models of care, training for staff, a data dictionary and user manual, processes for new, current and inactive users of the system and a user group of managers and 'power' users. The second element defines data analysis activities and internal and external reporting. A third element captures our processes for making functional changes to Communicare, and the last element clarifies the role delineation between management and support of our IT systems and administration of the Communicare system.

The year 2012-13 will see greater structure and consistency in our use of Communicare with the ongoing establishment of the Health Information Model including process to assist health practitioner use of Communicare (for example through review of Communicare templates and clinical items aligned to specific models of care and best practice guidelines), introduction of new eHealth initiatives, targeted training based on quality audits, and stronger use of tailored recall and reminder lists. Work will continue on the development of the Communicare system audit framework. This will progressively assist us to improve the quality of our client information and give us greater confidence in making the most of our available client data and information. This will assist health practitioners and managers focus on quality of care delivery and client health and wellbeing outcomes. It will also give us greater confidence in the data and information we use for planning and reporting purposes.

Virginia Healy

Manager, Quality Safety & Reporting

Social and Emotional Well Being Program

During the past year we have provided over 2000 episodes of assistance to about 450 people.

Towilla Purruttiappendi

Our biggest area of growth was the demand for counselling services. Our team of Counsellors provided support to people at our Wakefield Street and Elizabeth Downs sites, Yatala Labour Prison, Adelaide Women's Prison, Adelaide Remand Centre, Ninko Kurtangga Patpangga and at many other locations, including home visiting services. We have received very positive feedback from clients about how counselling has helped them overcome significant traumatic events or major challenges that have impacted on their wellbeing. Our Bringing Them Home (BTH) Counsellor has continued to work closely with Link-Up to support Stolen Generations clients by participating in reunions and community promotional events.

This year we have provided more support to families with a focus on individual therapy for children and we continue to work on ways to support younger Aboriginal people to live a healthy and happy life.

Having access to housing, community supports, healthy and safe living arrangements, support to deal with family issues, financial issues and access to food and shelter are critical to good social, emotional, cultural and spiritual wellbeing. Our social work, case management, family support case work and emergency relief assistance have successfully contributed to that during the last year. Our Social Health Duty Worker and Social Worker have provided over 1 500 episodes of assistance to nearly 400 people, ranging from advice, information, referral to a wide variety of community and allied health services. Coordinating case conferences where housing and home support services have been arranged for people leaving prison, or who were previously homeless, case management of people with multiple and complex needs and the provision of emergency relief assistance for people in immediate crisis.

We have seen some really positive differences to the wellbeing of client, by building on the approach we started last year with having our Counsellors and Social Health workers co-working with clients and involving GPs and allied health staff in a holistic approach to health and wellbeing. We have also focused on whole of family support, including social supports for young people and children, which is a change from our past practice of referring children to specialist Children's Mental Health services.

During the year we worked together with many organisations to provide social & emotional wellbeing services, including counselling and art therapy to residents at Aboriginal Elders Village, counselling support for students undertaking grief and trauma studies at Aboriginal Health Council and counselling support to participants of a grief and trauma workshop in collaboration with Northern Carers Network.



Our Women's Healing Group meets fortnightly and is open to all Aboriginal women. This continues to be a great forum for sharing and healing. This year the group has been using a web based program called Animoto to create positive stories about their individual lives and also stories about the group's activities. This has been successful in allowing women to access stories of resilience and pride in their achievements and to share their successes with family and community. Examples of group stories include short videos of a nutrition project with students at UniSA and a cooking project with Aboriginal students at Windsor Gardens Vocational College. This software is also being used in other programs so that clients can become involved in recording group activities.

In December this year we again continued our commitment to the annual 'Simon's Day' event with a successful gathering at Glenelg for Aboriginal fathers, sons and families. This event is named in honour of our late colleague, Simon Boyce, and his work in supporting the social and emotional wellbeing needs of Aboriginal men. This was a wonderful opportunity for guys to get together with their kids and to also hear about the importance of managing their health so that they can stay strong and healthy for their kids and families. The support of our male Aboriginal Health Workers and our Stronger Fathers Stronger Families Coordinator were much appreciated.

Link-Up Annual Report contribution: July 2012 - June 2012.

Highlights and Positive outcomes

Throughout the year Link-Up experienced several highlights and positive outcomes among those were the planning and implementation of four reunions and one client camp, the continued engagement and work within the community in the areas of promotion and education, opportunities to participate in various training and development activities and the addition of new staff members to the team to enable a full complement of staff.

Quality Improvements made

Link-Up has continued to engage in quality improvement process to ensure both the program and the organization provide quality services. This has been achieved through internal review and client feedback, staff professional development and participation in the development of an organizational wide child safe environment policy.

This has directly lead to the development of best practice and service efficiency measures, professional networking and training and development at the SEWB regional and national networking forums and a major body of work to assist Nunkuwarrin Yunti achieve QIC accreditation in 2013.

Key Partnerships

Link-Up continues to foster good working partnerships with the following key stakeholders:

- State records (Local and National)
- Births Death and Marriages (nationally)
- State Libraries
- National Archives
- Adoption and Family information services (Nationally)
- AIATISIS family history unit
- Australian Electoral Commission
- Other State Link-Up services
- Bringing them home counseling services
- SEWB Workforce support Unit (Internal network)
- OATSIH
- Koori Mail
- Turkindi Network
- Tauondi College

Community Engagement initiatives:

Link-Up has participated in multiple key community engagement initiatives including attendance at Reconciliation week, Sorry Day, Naidoc Week events, presentations to community, organizations and schools including St Mary's College Adelaide, Tauondi college, and engagement with stolen Generations alliance network forums.

Vision for the Future

The vision for the future includes improvement to the office space to better meet client needs and to continue to develop through positive information and communication processes, best practice inline with National Link-Up guidelines and funding requirements, and in partnership with Stolen Generations groups, key agencies, and Link-Up services nationally.

Aboriginal Birthing & Family Support Service

Our Maternal and Child Health Services were renamed 'Aboriginal Birthing & Family Support Service' this year to better reflect the type of service we offer. This service is for Aboriginal women who are pregnant (and plan to have their baby at the Women's & Children's Hospital) and their families. Services are provided through a partnership approach between our Aboriginal Maternal Infant Care (AMIC) Worker and Aboriginal Family Support Worker and a Midwife from Women's & Children's Hospital

We supported up to 25 women and their families throughout the year and we saw the birth of 15 babies. Our statistics showed that this type of support resulted in higher birth weights, health and pregnancy risk factors being lower and generally a healthier Aboriginal baby population. The flexibility of the service and support for women who are trying to navigate the hospital system for the first time has been a major feature of this service, which continues to grow. Our thanks to the staff at Women's & Children's Health Network and the Callistemon Midwifery Group Practice team for their ongoing support to us and our clients.

I would like to acknowledge the dedication and passion of our team during the past year. Good services for clients wouldn't happen without that great commitment from our staff. We will continue to support them with the best training and professional development opportunities and help them to look after their own well being so they can continue to make a difference to the Aboriginal people who use our services.

Next year we hope to again explore opportunities to provide more meaningful support for men in prison, particularly supports for men who are leaving the prison system and attempting to restart their lives in the community. We will also be continuing to find ways of providing well being and healing activities that our clients have told us work for them and want. Our aim is to also continue to improve our Aboriginal birthing services to ensure an even higher rate of healthy babies being born into healthy family and home environments.

Stronger Families Safer Children

This year our team of four Case Workers and two Counsellors assisted approximately 35 families through our targeted early intervention service. This is a service that provides intensive case management support for parents to assist them in ensuring their children avoid contact with the Child Protection system and enter into alternative care.

This year was an opportunity to really build on the first two years of developing the service and have in place solid procedures and practices to support families. This support consisted of practical in-home supports such as parenting skills, living skills, budgeting and finance skills for the parents and therapeutic, developmental and educational supports for the children.

We again worked hard to ensure regular referrals from Families SA, as the service is reliant on them as the sole source of families to work with. The team reported many successful outcomes, with a much higher number of families engaging with the service and accepting assistance to help improve their parenting skills so that their children are given the best possible start in life and as they begin their education. Another good news story from the service was that some of the families had never considered a holistic approach to managing their health needs, and contact with Nunkuwarrin Yunti resulted in an increase in child and adult health checks and ongoing health management.

It is with regret that at the time of publication of this report, Families SA elected not to continue funding this valuable service beyond our initial 3 year agreement. However, we have already started to look at ways of ensuring we have ongoing Family Support and Family Case Workers to continue a vital service to families who often are unable to access the type of support they need in this area. Many of our existing clients have indicated a willingness to continue using our services and receive support.

Business Services Support Unit Report

Alicia King
Manager, Business Support Services

The Business Support Services Unit (BSSU) continued to provide support and a range of services to the organisation over the past financial year.

Such services included the ongoing maintenance of the building, services and facilities, Information Communications Technology (ICT) and Reception Services. Highlights have included the My eHealth campaign which was a tri-state funded initiative to encourage the community to use this record. My eHealth record is a way of securely storing and sharing your health information with your consent. This information can be easily and quickly accessed by participating healthcare providers, It saw the employment of 2 key staff in the area, and has provided us with many opportunities to engage with community; now having over 600 people signed up to use it.

Other highlights have included an ICT Tender selection process, with the renewal of the IT Service Provider and significant server hardware upgrades to allow for increased infrastructure capacity. We employed a trainee to support the administration area, and have now a more streamlined reporting process for our vehicle fleet, with strategic resource planning to provide further support into the future. The team has been actively involved in training and development, with a strong linkage between BSSU and the Quality Safety and Reporting team for organisational accreditation.

Key partnerships were continued with the Aboriginal Health Council of South Australia, SG Fleet, Loftus IT and established with Aboriginal Medical Services Alliance Northern Territory (AMSANT), Australian General Practice Accreditation Limited (AGPAL), and Donortec

Over the coming financial year we will be developing a comprehensive Records Management Policy & Procedures, which will include training manuals to be rolled out to staff. This will help give all staff a better understanding of records management and why we are obliged to capture and retain records, and the importance of Nunkuwarrin Yunti history being handed down to future generations.

Following on extensive research as part of our Internal Communications Engagement Strategy we will be upgrading our Intranet site. We are looking at sourcing funding to help deliver more energy efficient solutions through the upgrading of a number of measures which will reduce costs and reduce our footprint on the environment. Staff will also continue to streamline our fleet management services which will include a smaller and more effective fleet of vehicles in the future.

Finally I would like to thank the BSSU team for their ongoing contribution and efforts in regard to quality improvement to support the staff of Nunkuwarrin Yunti.

Alicia King
Manager, Business Support Services Unit

Finance Report

Charlotte Venables & Jasmin Phillips
Finance Managers



The Office for Aboriginal and Torres Strait Islander Health (OATSIH) - 2012 Risk Assessment

OATSIH performed a Risk Assessment on Nunkuwarrin Yunti's operations in March 2012. As well as performing an overall Risk Assessment, Nunkuwarrin Yunti was one of fifteen organisations chosen by OATSIH to undergo a Financial Management Assessment.

The Financial Management Assessment covered key financial areas including bank accounts and reconciliations, asset and cash management and grant related income and expenditure. Nunkuwarrin Yunti obtained an overall Risk Assessment rating of 'Low' as well as achieving a 'Low' risk rating for all areas in the Financial Management Assessment. This was a significant achievement and reflected the work of the Finance Managers in their continued efforts to ensure that all financial transactions are accurate, transparent and in line with Accounting Standards and organisational policies and procedures.

Bank Accounts

The Finance Unit has increased the frequency of reconciling all bank accounts; from monthly to weekly. This has greatly assisted to better monitor income, expenditure and cash flow and to ensure that any issues are resolved within a short time frame.

The organisation has also moved to a new internet banking platform which has provided improved security around all payments from our bank accounts. The new system requires two authorised signatories from the Executive team to view and electronically authorise all payments prior to processing. This new system has not removed the requirement for all payments to be signed off manually by the relevant Unit Manager prior to payment.

Assets

The Finance Managers continue to ensure that any asset expenditure is sustainable and within budget. An asset audit was conducted at both Wakefield Street and Brady Street to update the organisation's fixed asset register and improve descriptions of existing assets to enable easier identification and location. The Finance Managers are currently working with the Quality, Safety and Reporting Unit in the development of an Asset Management Policy.

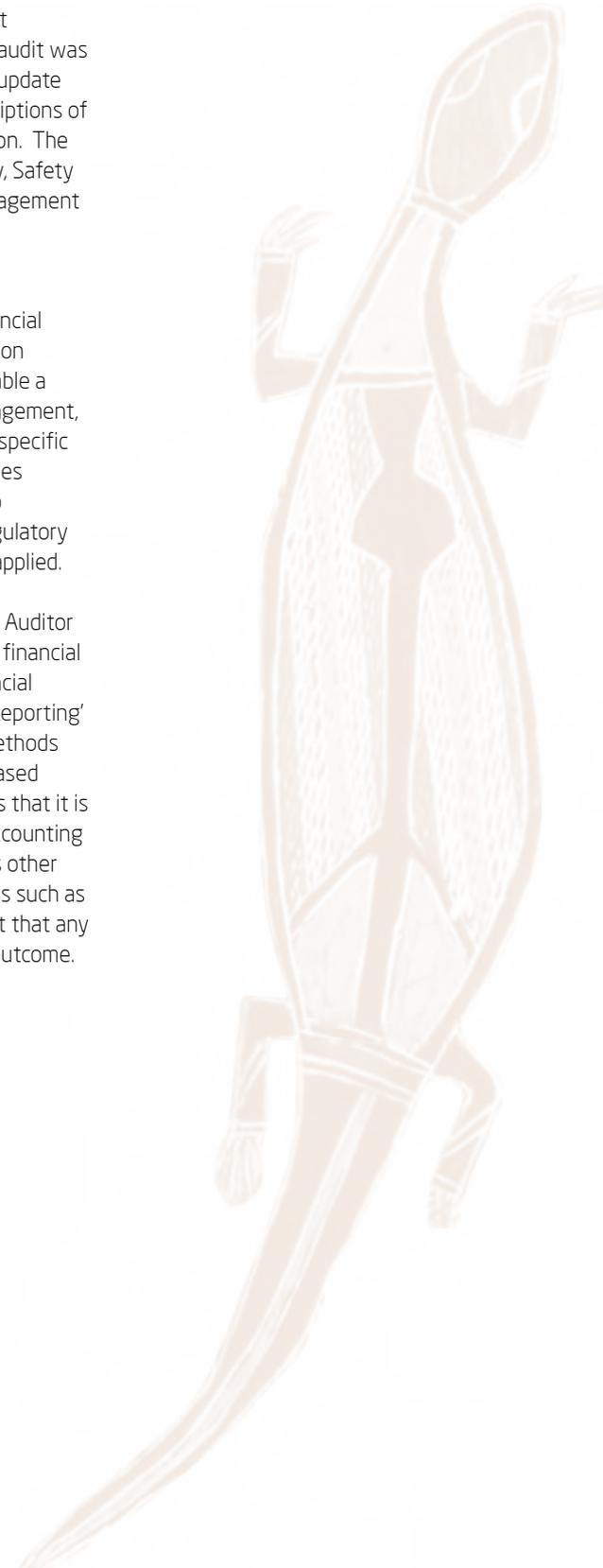
Vision for the future

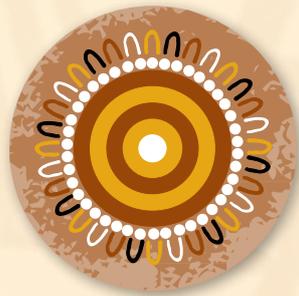
The objective of the Finance Unit is to provide good financial management for the organisation, so that the organisation has sufficient resources to serve the community. To enable a continuous quality improvement focus on financial management, the Finance Unit will be working on the development of specific financial policies and procedures. The aim of these policies and procedures will be to provide a documented guide to achieving financial management that not only meets regulatory requirements, but is also best practice and consistently applied.

The Finance Managers, in consultation with our external Auditor are also considering moving the organisation's statutory financial reports from the currently applied 'Special Purpose Financial Reporting' regime (SPFR) to 'General Purpose Financial Reporting' (GPFR). The difference between these two reporting methods is largely the requirement under GPFR to follow an increased number of Accounting Standards. The benefit of GPFR is that it is best practice and allows for more consistently applied accounting approaches. It is also anticipated that OATSIH, as well as other funding bodies, will soon be requiring larger organisations such as Nunkuwarrin Yunti to use GPFR. It is therefore important that any approach taken is properly planned to achieve the best outcome.

Charlotte Venables & Jasmin Phillips

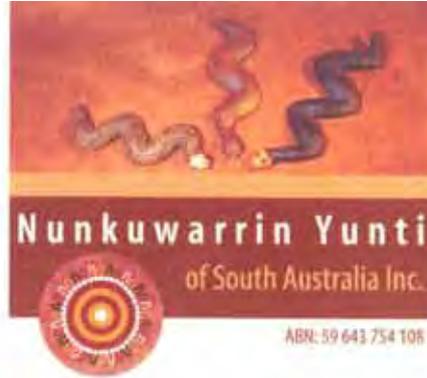
Finance Managers





Nunakuwarrin Yunti
of South Australia Inc.
ANNUAL REPORT 2011 / 2012

Financial Reports
YEAR ENDED 30 JUNE 2012



FINANCIAL REPORT

YEAR ENDED 30 JUNE 2012

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NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC
ABN 59 643 754 108

INCOME AND EXPENDITURE STATEMENT
FOR THE YEAR ENDED 30 JUNE 2012

	2012	2011
RECURRENT INCOME		
Operational Grants	10,105,480	9,447,678
Interest Received	58,218	78,982
Medicare Rebates & Incentive Payments	685,014	711,783
Sundry Income & Donations	25,366	45,023
TOTAL RECURRENT INCOME	10,874,078	10,283,467
RECURRENT EXPENDITURE		
Administration Expenses	20,667	12,509
Advertising, Sponsorship & Promotions	56,095	44,767
Audit Fees	22,227	21,778
Bank Charges	1,506	2,206
Cabcharge & Courier	6,896	4,372
Cleaning & Rubbish Removal	92,165	108,155
Client Participation Groups	-	4,308
Client Services, Welfare & Travel	33,431	70,076
Computer Costs	139,030	122,589
Conferences & Courses	42,911	103,743
Consultancy & Contract Fees	119,252	85,575
DNA Testing	70	1,784
Donations	-	300
EAP Expenses	4,200	1,700
Electricity & Gas	88,925	81,316
Food & Catering	19,699	11,167
Fringe Benefits Tax	69,604	72,218
History of NY Project	23,096	18,912
Insurance	108,031	164,126
Legal Costs	-	3,692
Medical Prescriptions	1,078	6,065
Medical Supplies	57,166	52,597
Minor Equipment & Consumables	584	71,933
Motor Vehicle Expenses	306,877	241,925
Payroll Administration Costs	15,629	13,422
Postage	6,711	5,367
Printing & Stationery	90,903	96,142

The accompanying notes form part of these financial statements



NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC

ABN 59 643 754 108

INCOME AND EXPENDITURE STATEMENT
FOR THE YEAR ENDED 30 JUNE 2012

	2012	2011
RECURRENT EXPENDITURE (contd)		
Program Expenditure	1,774,004	1,628,727
Provisions for:		
- Annual Leave	44,578	51,315
- Computers & IT Replacement	(38,938)	(24,303)
- Doubtful Debts	6,075	-
- Retirement & Retention	7,303	(89,461)
- Sick Leave	602	63,926
- Long Service Leave	44,738	(6,705)
- Vehicle Replacement	17,540	64,464
Rates & Taxes	13,500	17,805
Recruitment Expenses	430	-
Repairs, Replacements & Maintenance	133,282	83,018
Resources	17,919	23,678
Salaries, Wages & Sessional Staff	5,912,685	5,946,814
Security	7,070	7,359
Staff Amenities & Expenses	15,159	19,206
Subscriptions & Licence Fees	8,193	7,852
Sundry Expenses	30,236	8,534
Superannuation Contributions	650,977	624,748
Telephone	89,054	78,743
Training Expenses	81,273	82,540
Travel Allowances & Fares	41,294	62,128
Workcover	118,943	117,800
TOTAL RECURRENT EXPENDITURE	<u>10,302,670</u>	<u>10,190,927</u>
OPERATING RECURRENT SURPLUS (DEFICIT) BEFORE UNFUNDED CHARGES	571,408	92,540
Less Unfunded Charges and Provisions		
Depreciation	106,446	132,025
Loss (Profit) on Sale of Non Current Assets	6,423	17,352
	458,539	(56,837)
Add Non Recurrent Income		
Capital Grants Received	30,085	53,405
NET SURPLUS (DEFICIT)	<u>\$ 488,624</u>	<u>\$ (3,432)</u>

The accompanying notes form part of these financial statements

NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC

ABN 59 643 754 108

STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2012

	Retained Surpluses	Asset Revaluation Reserve	Total
Opening Balance, 1 July 2010	6,910,835	374,000	7,284,835
Net Surplus (Deficit) attributable to members	<u>(3,432)</u>	-	<u>(3,432)</u>
Closing Balance, 30 June 2011	6,907,403	374,000	7,281,403
Net Surplus (Deficit) attributable to members	<u>488,624</u>	-	<u>488,624</u>
Members Funds at the end of the Financial Year	<u><u>7,396,027</u></u>	<u><u>374,000</u></u>	<u><u>7,770,027</u></u>

The accompanying notes form part of these financial statements

NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC
ABN 59 643 754 108

ASSETS AND LIABILITIES STATEMENT AS AT 30 JUNE 2012

	Note	2012	2011
CURRENT ASSETS			
Cash at Bank	8	5,235,978	3,733,995
Cash on Hand		1,300	600
Accounts Receivable & Other Debtors	3	406,887	450,363
Prepayments		84,932	104,909
		<u>5,729,097</u>	<u>4,289,867</u>
NON CURRENT ASSETS			
Property, Plant & Equipment at cost	2	7,824,417	8,757,881
Less Accumulated Depreciation		583,882	1,434,563
		<u>7,240,535</u>	<u>7,323,318</u>
TOTAL ASSETS		<u>12,969,632</u>	<u>11,613,185</u>
CURRENT LIABILITIES			
Accounts payable & other payables	4	268,040	306,069
GST Payable		231,228	18,122
Unexpended Grants	5	3,005,528	2,389,438
Employee Provisions	6	1,377,407	1,280,184
Other Provisions	7	317,402	337,968
TOTAL LIABILITIES		<u>5,199,605</u>	<u>4,331,782</u>
NET ASSETS		<u>\$ 7,770,027</u>	<u>\$ 7,281,403</u>
MEMBERS' FUNDS			
Retained Surpluses		7,396,027	6,907,403
Asset Revaluation Reserve		374,000	374,000
TOTAL MEMBERS' FUNDS		<u>\$ 7,770,027</u>	<u>\$ 7,281,403</u>
Contingent Liability	9		

The accompanying notes form part of these financial statements

NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC

ABN 59 643 754 108

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2012

	Note	2012	2011
CASH FLOWS FROM OPERATING ACTIVITIES			
Cash Receipts		11,110,943	10,151,101
Payments to Suppliers and Employees		(9,636,393)	(9,663,036)
Interest Received		58,218	78,982
Net Cash provided by (used in) Operating Activities	8	<u>1,532,768</u>	<u>567,047</u>
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for Property, Plant & Equipment		(53,085)	(87,405)
Proceeds from Disposal of Property Plant & Equipment		23,000	33,273
Net Cash provided by (used in) Investing Activities		<u>(30,085)</u>	<u>(54,132)</u>
CASH FLOWS FROM FINANCING ACTIVITIES			
Net Cash provided by (used in) Financing Activities		<u>-</u>	<u>-</u>
Net Increase (Decrease) in Cash Held		1,502,683	512,915
Cash at the Beginning of the Financial Year		3,734,595	3,221,680
Cash at the End of the Financial Year	8	<u>5,237,278</u>	<u>3,734,595</u>

The accompanying notes form part of these financial statements

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2012

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act 1985. The committee has determined that the Association is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuation of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(a) Income Tax

Under Section 50.5 of the Income Tax Assessment Act 1997 the income of the Association is exempt from income tax.

(b) Property, Plant & Equipment

Freehold Land & Buildings are brought to account at cost or at independent valuation. As it is difficult to separate the value of buildings from the freehold land the committee does not consider it necessary or material to depreciate

The depreciable amount of all other Property, Plant and equipment is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Profit and losses on disposal of property, plant & equipment are taken into account in determining the surplus for the year.

(c) Employee Benefits

Provision is made in respect of the Association's liability for annual leave at balance date. Long service leave is accrued in respect of employees with more than seven years employment with the Association. Sick Leave is provided for where employee contracts stipulate that it is payable upon leaving the Association's employ.

Contributions are made by the Association to an employee superannuation fund and are charged as expenses when incurred. The Association has no legal obligation to provide benefits to employees on retirement.

(e) Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed.

Interest revenue is recognised using the effective interest rate method, which for floating rate financial assets is the rate inherent in the instrument

Grant income is recognised when the entity obtains control over the funds, which is generally when the grant is acquitted.

(f) Goods & Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC
ABN 59 643 754 108

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2012

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(g) Going Concern

The accounts of Nunkuwarrin Yunti of South Australia Inc have been prepared on the basis that it is a going concern and that the Association will continue to operate. The Association's future as a going concern is dependant upon grants and subject to compliance with the conditions attached to grants received. On this basis Nunkuwarrin Yunti of South Australia Inc will generate sufficient cash flow to be able to pay its debts as and when they fall due.

	2012	2011
NOTE 2: PROPERTY, PLANT & EQUIPMENT		
(a) Freehold Land & Buildings (at cost)		
(i) 182 Wakefield Street, Adelaide	3,631,307	3,631,307
(ii) 2 Oldford Street, Elizabeth West	2,198,892	2,198,892
(iii) 28-30 Brady Street, Elizabeth Downs	<u>682,715</u>	<u>682,715</u>
	<u>6,512,914</u>	<u>6,512,914</u>
(b) A caveat is held by ATSIC over the Wakefield Street property placing restrictions on the sale of the property.		
Freehold Land & Buildings (at valuation)		
(i) Grand Junction Road, Kilburn	<u>374,000</u>	<u>374,000</u>
A caveat is held by ATSIC over the Kilburn property placing restrictions on the sale of the property.		
(c) Plant and Equipment		
At Cost	474,058	1,375,082
Less Accumulated Depreciation	<u>286,679</u>	<u>1,184,943</u>
	<u>187,379</u>	<u>190,139</u>
(d) Motor Vehicles		
At Cost	384,111	421,541
Less Accumulated Depreciation	<u>222,387</u>	<u>175,582</u>
	<u>161,724</u>	<u>245,959</u>
(e) Dental Equipment		
At Cost	79,334	74,344
Less Accumulated Depreciation	<u>74,816</u>	<u>74,038</u>
	<u>4,518</u>	<u>306</u>
Total Property Plant & Equipment	<u>\$ 7,240,535</u>	<u>\$ 7,323,318</u>

NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC
ABN 59 643 754 108

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2012

	2012	2011
NOTE 3: ACCOUNTS RECEIVABLE AND OTHER DEBTORS		
Trade & Sundry Debtors	412,962	450,363
Less Provision for Doubtful Debts	6,075	-
	<u>\$ 406,887</u>	<u>\$ 450,363</u>
NOTE 4: ACCOUNTS PAYABLE AND OTHER PAYABLES		
Sundry Creditors	204,246	208,561
Accrued Expenses	63,794	97,508
	<u>\$ 268,040</u>	<u>\$ 306,069</u>
NOTE 5: UNEXPENDED GRANTS		
At balance date the Association had not expended all of its grant funds. These unexpended funds have been carried forward into the next financial year.		
NOTE 6: EMPLOYEE PROVISIONS		
Provision for Annual Leave	528,121	483,542
Provision for Long Service Leave	379,041	334,303
Provision for Sick Leave	64,528	63,926
Provision for Employee Retirement and Retention	405,717	398,414
	<u>\$ 1,377,407</u>	<u>\$ 1,280,184</u>
NOTE 7: OTHER PROVISIONS		
The Association sets aside program monies to provide for replacement of assets. The amounts provided are based on a strategy of regular replacement and the provision ensures that funds are available to replace those assets when needed. That strategy is revised annually and program monies will only be set aside when programs have surplus funds. The provisions as at balance date are:		
Provision for Vehicle Replacement	278,464	260,924
Provision for IT Replacement	38,938	77,044
	<u>\$ 317,402</u>	<u>\$ 337,968</u>

NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC

ABN 59 643 754 108

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2012

2012

2011

NOTE 8: CASH FLOW INFORMATION

(a) Reconciliation of Net Surplus to Net Cash Provided by Operating Activities

Net Surplus (Deficit) for the year	488,624	(3,431)
Non Cash Flows in Net Surplus (Deficit):		
(Profit)/Loss on disposal of Plant & Equipment	6,422	17,352
Depreciation	106,446	132,025
Changes in Assets and Liabilities:		
(Increase)/Decrease in Sundry Debtors	57,377	(123,055)
Increase/(Decrease) in Provision for Doubtful Debts	6,075	-
Increase/(Decrease) in Payables	(38,029)	(719,827)
Increase/(Decrease) in GST Payable	213,106	18,123
Increase/(Decrease) in Provisions	76,657	59,235
Increase (Decrease) in Other Liabilities	616,090	1,186,625
Net Cash provided by (used in) Operating Activities	<u>\$ 1,532,768</u>	<u>\$ 567,047</u>

(b) Reconciliation of Cash

Cash at the end of the financial period as shown in the statement of cash flows is reconciled to the Assets and Liabilities Statement as follows:

Cash at Bank	5,235,978	3,733,995
Cash on Hand	1,300	600
	<u>\$ 5,237,278</u>	<u>\$ 3,734,595</u>

NOTE 9: CONTINGENT LIABILITY

A contingent liability exists in relation to the potential repayment of surplus funds to funding bodies. It is the board's view that any surplus represents unexpended funds and will not be repayable to the funding bodies.

NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC

ABN 59 643 754 108

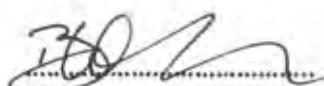
**STATEMENT BY MEMBERS OF THE COMMITTEE
FOR THE YEAR ENDED 30 JUNE 2012**

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the committee the financial report being the assets and liabilities statement, income and expenditure statement, statement of cash flows, statement of changes in equity and notes to the financial statements:

- 1 Presents a true and fair view of the financial position of Nunkuwarrin Yunti of South Australia Inc as at 30 June 2012 and its performance for the year ended on that date.
- 2 In accordance with section 35(5) of the Associations Incorporation Act 1985, the committee hereby states that during the financial year ended 30 June 2012:
 - (a)
 - (i) no officer of the association;
 - (ii) no firm of which an officer is a member, and
 - (iii) no body corporate in which an officer has a substantial financial interest,
has received or become entitled to receive a benefit as a result of a contract between the officer, firm or body corporate and the association
 - (b) no officer of the association has received directly or indirectly association any payment or other benefit of a pecuniary value.
- 3 At the date of this statement there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:


Board Member


Board Member

Signed in Adelaide this 31st day of October 2012

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC

We have audited the accompanying financial report, being a special purpose financial report, of Nunkuwarri Yunti of South Australia Inc (the association), which comprises the assets and liabilities statement as at 30 June 2012, the income and expenditure statement for the year then ended, statement of changes in equity, statement of cash flows, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of Nunkuwarri Yunti of South Australia Inc is responsible for the preparation of the financial report and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Act 1985 and is appropriate to meet the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation of the financial report that gives a true and fair view, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Auditor's Opinion

In our opinion the financial report presents fairly, in all material respects, the financial position of Nunkuwarri Yunti of South Australia Inc as of 30 June 2012 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements and the requirements of the Associations Incorporation Act 1985.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
NUNKUWARRIN YUNTI OF SOUTH AUSTRALIA INC

Basis of Accounting and Restriction on Distribution

Without modifying our opinion we draw attention to Note 1 to the financial statement, which describes the basis of accounting. The financial report has been prepared to assist Nunkuwarrin Yunti of South Australia Inc to meet the requirements of the Associations Incorporation Act 1985. As a result, the financial report may not be suitable for another purpose.

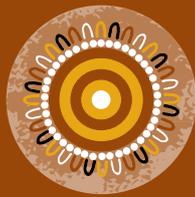


**Trevor Basso - Partner
Basso Newman & Co
Chartered Accountants
Adelaide**

Dated this 1st day of November 2012

Glossary

ACCHS	Aboriginal Community Controlled Health Services
ADAC	Aboriginal Drug and Alcohol Council
AGPAL	Australian General Practice Accreditation Limited
AHCSA	Aboriginal Health Council of South Australia Inc
AHW	Aboriginal Health Worker
AMIC	Aboriginal Maternal Infant Care
AMSANT	Aboriginal Medical Service Alliance Northern Territory
APOSS	Aboriginal Prisoners Offenders Support Services
ASG	Aboriginal Sobriety Group Inc
ASQU	Australian Skills Quality Authority
ATSI	Aboriginal and Torres Strait Islander
BSSU	Business Support Services Unit
BTH	Bringing Them Home
CHPE	Community Health Promotion and Education Unit
DASSA	Drug and Alcohol Services of South Australia
GP	General Practitioner
NACCHO	National Community Controlled Health Organisation
NAIDOC	National Aboriginal and Islander Day Observance Committee
NGO	Non-Government Organisation
NO PULGI	Homeless
NU-HIT	Nunga Users HIV/AIDS Intervention Team
OATSIH	Office for Aboriginal and Torres Strait Islander Health
PDU	People Development Unit
QIC	Quality Improvement Council
QSR	Quality, Safety and Reporting Unit
QUMAX	Quality Use of Medicines Maximised for Aboriginal and Torres Strait Islander People
RTO	Registered Training Organisation
SA	South Australia
SADS	South Australian Dental Service
SAVIVE	South Australian Voice for IV Education
SEWB	Social and Emotional Wellbeing
SFSC	Stronger Families Safer Children
SOS	Substitution Options and Support
TP	Towilla Purruttiappendi (Healing our Spirit)
WCH	Women's and Children's Hospital
WSU	Workforce Support Unit



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